



Your most commonly asked questions can be answered using our Self-Service tools when it is convenient for you, available 24/7!

- MyPatients'Benefits
- Payments & EOBs
- Electronic Funds Transfer EFT
- Speed eClaim
- Add a Date of Service to a Predetermination
- Schedule of Allowances

Dedicated to making it easy to do business with us!



Member ID **Date of Birth** [Search](#) [Clear](#)

1 In-Network Dentist

Dental Plan: [] Group / ID: [] Carrier Type: [] Policyholder: []
 Dental Network: [] Covered Members: FAMILY Service Type: DENTAL CARE
 Mailing Address: []

Select Member **5** All information retrieved on 12/05/2017

2 ACTIVE

Member ID: [] Coverage Effective: 08/01/2002 - Present | [Check Past](#)
 DOB: [] Member has a qualified medical condition reported? Yes
 Age: [] Gender: FEMALE Relationship: SELF

4 Service History Snapshot What does this include? [Filter](#) [Clear](#) [Print](#)

Procedure #	Tooth	Start	End	Procedure	Tooth	Surface
		11/16/2017	11/16/2017	D0140		
		11/15/2017	11/15/2017	D4910		
		10/06/2017	10/06/2017	D0120		
		10/06/2017	10/06/2017	D1110		

Note: Procedure history is informational only; not a guarantee of payment.

5 Benefits **6** Claims Status **7** Ortho Treatment **8** Procedure Allowance + related procedure lookup info [Procedure #](#) [Lookup](#)

[View Full Schedule of Allowances](#) Based on Location: [Change Provider ID](#)

9 Wellness Benefits: This patient has reported a medical condition. See Medical Condition Benefits.

10 Deductibles: No deductible applied to the current benefit period. Please check the benefits summary for more information.

9 PROGRAM DOLLAR MAX: INDIVIDUAL 01/01/2017 - 12/31/2017
\$94.21 Applied \$1,500.00 Total

- Most Commonly Requested**
1. Network Participation
 2. Enrollment Status
 3. Enrollment Dates
 4. Service History
 5. Benefits
 6. Claim Status
 7. Orthodontic Treatment Plan
 8. Schedule of Allowance
 9. Maximum & Deductible
 10. Allowance Lookup
 11. Update Provider Information

My Patients' Benefits
new design is easy to navigate and find the information you need quickly—it's all displayed in the order typically used by most dental practices.